

## 13. GENERAL WARRANTY CONDITIONS

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- Devices built by **NITTY-GRITTY S.r.l.** are guaranteed against defects in material and construction for a period of 12 months after the date of purchase.
- The inverter board is guaranteed for a period of 24 months after the date of the purchase of the device.
- Work covered by the warranty will be carried out at the **NITTY-GRITTY S.r.l.** production headquarters on the following terms:
  - ◇ Freight, packaging and shipping costs are always for the user's account and goods travel at the user's risk; we must receive the material freight prepaid and suitably packed.
  - ◇ The warranty does not apply to products which have been dismantled, repaired or in any way tampered with by unauthorized staff, or if the serial number has been removed or modified.
  - ◇ Failures deriving from knocks, negligence, improper use, incorrect power supply or correction errors are not covered by the warranty.
  - ◇ The device's expandable accessory components are not covered by the warranty.
  - ◇ The warranty covers the materials and labor necessary for the replacement operations. Freight, traveling expenses etc. are not included and will be billed at cost.
- After the warranty period, our after-sales service will be at the customer's disposal for any adjustments and/or repairs to the devices we have produced. The relative costs will be submitted for approval in the form of a quotation (if requested) or billed on a time and materials basis.